

2.3 Verbal agreements shall only be valid if confirmed in writing.

2.4 Following submission of a cost estimate by Moog, an agreement shall be deemed concluded when confirmed in writing by the customer in accordance with the cost estimate.

3. Preparation of a cost estimate and impossible repairs

3.1 The receipt of a repair by Moog item shall be considered as approval to the performance of a functional check and of a check to determine the feasibility of the repair.

3.2 A cost estimate shall only be binding if submitted in writing and designated as binding. If the customer requires a Failure Analysis Report ("FAR"), this must be ordered separately. The creation of a FAR shall be considered as a separate service, which shall require an agreement and shall be subject to a charge.

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